



Master Servicer Announcement – Welcome Lakeview Loan Servicing

Dear Lending Partner,

We have exciting news to share with you! The District of Columbia Housing Finance Agency (“DCHFA”) has entered into an agreement with Lakeview Loan Servicing to be the master servicer for our DCHFA Single Family Loan programs.

Beginning September 1, 2020 Lakeview Loan Servicing will start purchasing DCHFA’s Single Family loans with and without down payment assistance. This includes DC Open Doors and DC4ME.

In addition to a new master servicer, DCHFA will be making a number of enhancements to our programs that will be beneficial to you and your borrowers. We are still in the process of updating our manuals and forms and will soon be announcing training opportunities for your staff.

Many of our participating lenders are already approved with Lakeview Loan Servicing. Lenders not currently approved with Lakeview Loan Servicing are encouraged to immediately start the approval process by contacting Lakeview Loan Servicing’s Counterparty Risk Management at CRM@lakeviewloanservicing.com.

If you have any questions, please feel free to contact me at lhensley@dchfa.org or 202-777-1635 or Bill Milko at wmilko@dchfa.org or 202-321-2156.

We are looking forward to partnering with you to help even more low and moderate-income DC residents become home buyers!

Thank you,

A handwritten signature in black ink that reads 'Lisa G. Hensley' in a cursive script.

Lisa G. Hensley
Senior VP, Single Family Programs